

As of May 26, 2009

### **Changes of Interest to General Users**

1. There is now a “What’s New” document that outlines the new items, changes, enhancements, and corrections made on [FAASafety.gov](http://FAASafety.gov). It is available by clicking on the link shown on the user’s My [FAASafety.gov](http://FAASafety.gov) Home Page, as shown below. It is this document!

### **My FAASafety.gov Home**

**Welcome to FAASafety.gov!** We commend your decision to use this site to improve your aviation expertise and professionalism. Below are the events for which you are registered or that meet your [preferences](#). You can also [Search Events](#) or [Suggest Topics](#) for future events. We are continually updating FAASafety.gov to better serve the aviation community. To see a list of new features, please [click here](#).

[Click to Show Icon Legend](#)



**Hot Topics**  
**CFI WORKSHOPS!**  
**WHAT ARE THEY?**  
**FUTURE WORKSHOPS**  
< Previous Next >

2. When **searching** for an event using the airport identifier, such as SLC or KSLC, the search had to be exact to find the event. You can now search by either of the 3-letter or 4-letter methods and the search engine will find the event.

### **Event Search**

To search for events, specify your search parameters below and press “Perform Search”.

Zip	<input type="text"/> , <input type="text"/> miles	Keywords	<input type="text"/>	<input type="checkbox"/> Only Past Events
State	<input type="text" value="[Any]"/>	Airport	<input type="text"/>	<input type="checkbox"/> Events I'm Registered For
Region	<input type="text" value="[Any]"/>	Select #	<input type="text"/>	<input type="checkbox"/> Show Only Events I've Created
				<input type="checkbox"/> Show ALL Events

**Perform Search**

3. **Links** on the home page and the user landing page have been revised to allow more flexibility in making future changes to those pages.
4. Users taking an **online course** were previously able to go directly to the exam and pass a course without actually taking the course. That loophole is now fixed.
5. Problems with our system recognizing certain airmen as **instructors** has been corrected. Flight Instructors will now automatically be recognized as validators as soon as they register on [FAASafety.gov](http://FAASafety.gov) as an “airman.”
6. As an intermediate step in re-designing the home page, an “**Aviation Resources**” link has been added to the Home Page navigation links. This link will take users to other pages that will be organized by type of operation, such as, Helicopter Operations, Agricultural Operations, Parachuting, Ballooning, Soaring, Light Sport Operations, Seaplane Operations, etc.
7. An error that cut off part of the 2<sup>nd</sup> page when printing the completion **certificate** for a WINGS phase has been corrected.
8. The text has been changed on the “**Contact Us**” page to make it more clear what a user needs to provide our technical support staff in order to receive expeditious handling of their request.

**To help us find your account on FAASafety.gov, please include your certificate number (if you have one) and your full name (including middle name).**

9. A link has been added on the “Contact Us” page that goes to a mailbox specifically for the **AMT Awards Program**. (Reminder, we expect this program to be launched in June 2009.)

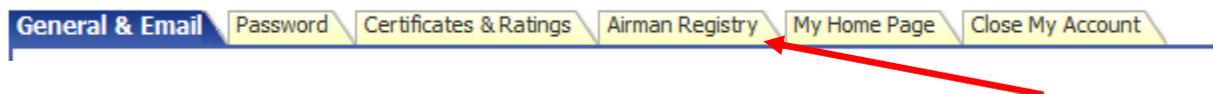
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### AMT - AMT Awards Program Questions

Email: [AMT@FAASafety.gov](mailto:AMT@FAASafety.gov)

*Please view the [AMT/IA Programs Information](#) page to find the answers to most of your questions. If you still have questions you may want to contact your local FAASafety Program Manager or Representative by locating them in the [FAASafety Directory](#), or you may contact us at: [AMT@FAASafety.gov](mailto:AMT@FAASafety.gov)*

10. Emails that included temporary **passwords** were not readable by some user email readers. The font and size of the text in that email has been improved to be readable by any email reader. In addition text was added to suggest that cutting and pasting the password is a good option.
11. A “bug” was discovered in the email software that rendered **email messages** to some users as all one long paragraph with no formatting at all. This has been fixed.
12. **Withdrawing from a course** had unintended side effects. In other words, if a user signed up to take a course again, and then changed his/her mind, and withdrew from the course, the system cancelled any previously taken course credits as well. This has been fixed.
13. Internet convention (and FTC rules) require us to offer an “**Opt Out**” procedure when emails are sent to users. We previously accomplished this by providing a link on each email that when users clicked on this link generated an email to a support mailbox where the request had to be manually handled. We have automated this process so that human hands are not involved in the “Opt Out” process. (We do keep statistics so we can follow trends.) Users will receive an email confirming their “Opt Out” request. Note that this is not the email “opt out” preference.
14. A **reminder** email will be sent to validators who still have pending requests for validation of WINGS credits after no action for 14 days, and then every 7 days after that until action is taken.
15. A **new tab** has been added to the user’s My Preferences page that will display the airman information shown on the Airman Registry in Oklahoma City. There will be a link that will take the airman to the Airman Registry page at [www.faa.gov](http://www.faa.gov) if any information needs correcting.



16. Gmail has been added to the page that presents some of the **free email account** providers.
17. The **Charles Taylor Master Mechanic Honor Roll** is now maintained on [FAASafety.gov](http://FAASafety.gov). Note that the office who provided the information on recipients did not maintain the date of the award. If you have recipients call about that, have them send an email to [AMT@FAASafety.gov](mailto:AMT@FAASafety.gov) with the date and we will update the information on the site.
18. Many changes have been made to the **Registration** system on [FAASafety.gov](http://FAASafety.gov)
- Our import from the Airman Registry will now include “inactive” airmen. These are airmen who the Registry considered “inactive” because their medical had expired or not been replaced. This generally affected the Sport Pilot community.
  - Foreign pilots will now be able to register
  - The ZIP codes table will now be updated more frequently by downloading the US Postal Service ZIP code file.
  - The import form the Airman Registry will now include over 2.5 million records, as opposed to the 990,000 we previously received.
  - Some users were imported from the Airman Registry with their entire name in the last name field, rendering their [FAASafety.gov](http://FAASafety.gov) account unusable. This has been corrected.

- f. An airman who received his/her certificate yesterday (in other words, before the Airman Registry updates the airman's account) will now be able to register on FAASafety.gov and when the Airman Registry adds that information to their system, it will be updated on [FAASafety.gov](http://FAASafety.gov).
- g. A problem has been fixed where users with a name suffix, such as Jr or III, etc., could not use their account after registering.
- h. An additional problem was fixed for users whose name suffix was being dropped.
- i. A registration sub-system that told users they were registered when in fact they were not has been fixed
- j. Users who registered a "User" rather than an "airman" will now have the option to associate their account with their airman information, thereby changing them from a "user" to an "airman" account.
- k. When a "general user" account is identified as a CFI, GI, or Commercial LTA-B during the weekly import from the Airman Registry, their account will automatically be updated to that of an "Airman."
- l. Users will no longer be able to register more than once with the same airman information. If they attempt to do so, they will be directed to contact Support for assistance.

**Our records show that you have already registered for an account with FAASafety.gov. Would you like to have your password sent to the email account we have on file that is like xxxxxxxx@q.com?**

**YES - reset my password, send an email and take me to the login page.**

**NO - that is not my email account, or I no longer have access to that account. Please help me contact the support team.**

- m. In addition, users with two accounts associated with their Airman ID-- one as a Representative and one as an Airman -- will be asked to merge the Airman account into the Representative account when they log in, as shown below. Only one account will be permitted to be associated with an Airman ID. Note that if (or when) the Representative ceases to be a Representative, this account (now defaulted to the "Airman" account) will be the Airman account associated with the Airman ID.

### **Merge User Accounts**

We have identified the following accounts associated with your Airman ID. You must select ONE account for your Airman account by placing a check next to the account you would like to keep. WINGS CREDITS, COURSE COMPLETIONS AND AMT CREDITS/INFORMATION WILL BE TRANSFERED FROM THE REMAINING ACCOUNTS TO THE SELECTED ACCOUNT.

Airman Acct	Email	User Type	Region	Last Login	WINGS Credits	Status After Merge
<input type="checkbox"/>	[redacted].com	Airman	GL15	Mar 20, 2009		Account Will Be Deleted
<input checked="" type="checkbox"/>	[redacted].com	Representative	GL15	Apr 29, 2009	19.50	Active Account

- n. Users with more than one account will be asked to "merge" those accounts into one account. (This will not affect FPMs with more than one account presently required to manage multiple Areas of Responsibility).

## Airman Profile

### Step 1 - Enter A Certificate Number

\* Required

* Certificate Number	<input type="text"/>	Search
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### Step 2 - Request Account Merge

 Certificate number  is already associated with an airman account on FAASafety.gov.

If the certificate number is correct, choose an option below to request that the two accounts be merged. An email will be sent to FAASupport and you will be notified via email when the merge is complete.

- Option 1 - Request that my accounts be merged keeping test7@gmail.com as my active Airman account. xxxx.xxxxxxx@faa.gov will be deleted.
- Option 2 - Request that my accounts be merged keeping xxxx.xxxxxxx@faa.gov as my active Airman account. test7@gmail.com will be deleted.
- Option 3 - Cancel this request and return to My Preferences

Send Request

19. A link to the **FAASupport Directory** has been added to the [FAASafety.gov](http://FAASafety.gov) home page so that non-logged in users can access the Directory.

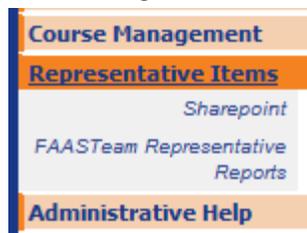


20. The **navigation links** on the home page have been made more readable. We will continue to work on this to make the home page more inviting. When a link is clicked on or hovered over, it changes color.



### Changes of Interest to Representatives

1. A **new link** in the Administrative (orange) links has been created for Representatives, with additional links to the Representative SharePoint site, and to the Representative Reports, which was previously buried under SPANS event management.



2. An additional option has been added to the Representative application that allows an entry for **available times** the volunteer can work for the FAASTeam.



3. A **photograph** is no longer required when completing a Directory Application. While Representatives are encouraged to upload a suitable photograph, it is not required and the application can be processed without the photo.
4. A new **email preference** for Representatives was created and automatically checked for all Representatives. It will automatically be checked for all new Representatives, as well. This will allow FPMs and RFMs to send emails to all Representatives in their area by using the Notice system.

**\* Email Notification Preferences**  
 Select the types of notifications you wish to receive automatically. **NOTE:** You may also want to review the 'Certificates & Ratings' tab above to make sure you receive relevant email notifications.

- Airports - General & Safety Information
- ATC Notices
- FAA Newsletters
- FAR Part 91/135 Turbojet Operators
- General Information
- Local Air Safety Information
- New Airspace Concerns
- New on FAA Safety.gov!
- Runway Safety Information
- Unapproved Parts Notification
- Airworthiness
- FAA Charting Information
- FAASTeam Representatives (only)**
- Flight Schools & CFIs
- InFO - Information for Operators
- Modified Event Notifications
- New Event Notifications
- Repair Station
- SAFO - Safety Alerts for Operators



**Changes of Interest to FAASTeam Program Managers and Regional Managers**

1. On the **SPANS** event creation 1<sup>st</sup> page, there is now a text box to enter the FAASTeam Project Information; i.e., FMB-03-01. This will be displayed when the event information is displayed.

**FAASTeam Project Information**  
 ex: FMB-03-01

2. **Industry Member Applicants** now have the requirement on the Industry Member application to select the Regional or National office where they want their application to be sent. Clicking the drop down arrow will display each of the Regions from which to choose. The default will be the Region of the applicant.

**FAASTeam Industry Member Application**



Welcome to the **FAASTeam industry member** application. This application form is used to apply to become a FAASTeam industry member. [For more information, click here to view our information page about joining the FAASTeam.](#)

**FAASTeam Industry Member Application**

(\* marks fields which will be displayed to the public)

<b>Region</b> Select a region from the list	AFS - National	
<b>Company Name **</b>	<input type="text"/>	
<b>Company Address **</b> Address and Zip Code only	Address 1 <input type="text"/>	
	Address 2 <input type="text"/>	
	Zip Code <input type="text"/>	
<b>Contact Name</b> Enter the name of the organizational contact.	<input type="text"/>	<input type="text"/>
	First & Middle	Last

3. In SPANS, the option for a **custom** 2-page 8 ½ x 11 flyer has been removed. No one has used this in over two years and the additional cost of offering such a flyer is no longer warranted.
4. A feature has been added to both the SPANS Event and Notice creation systems that allows an **optional funding source** to pay for post cards. This feature requires the creator to enter the FAA accounting string (e.g., 12XXFAFEDREG.PT1943.21010.NMB0170000.1290100090.42A000) they have been authorized to use. Contact information is also requested and there is a box for comments.
  - a. The system will send a confirmation email to the approving official (RFM or delegate) to show the optional funding source and amount charged to that account.
  - b. An email will also go to the Contact for the funding source.
5. Nut and Bolts, Flying Lessons, and other **library document** files can now be sorted by descending or ascending titles.
6. An **order date** has been added to Consumables, so that fulfillment can be handled by taking care of the oldest orders first.
7. The text was changed on the **Notice** creation page to direct users to Bryan Neville instead of Jim Pyles if there is a question or problem.
8. The **default user permissions** was changed to allow all FPMs to order all consumables that are available.
9. The link for the "**Single User Report**" has been moved from Credit Administration to User Management in the Administrative (Orange) links. This link permits an FPM (or above) to review a single user's WINGS credits.

