

FAASTeam presents:

# Normalization of Deviation

Murphy's law is wrong. What can go wrong usually doesn't and the outcome is favorable. The problem is that this causes us to conclude that our actions must have been correct, since the outcome was good. This rationalization is the beginning of the process where a new normal is established that accepts shortcuts to safety and standard operating practices.

This webinar will discuss famous examples of this happening, how human factors and external pressures combine to, in time, create a new norm. We will discuss how common pilot thinking is a contributing factor. Finally, we will present some countermeasures.

Normalization of deviation is a large factor in mishaps so expect an eye-opening discussion where you can reflect on your own habits and practices.

**Directions:** Please register for Normalization of Deviation on Sep 29, 2020 7:00 PM PDT at:

<https://attendee.gotowebinar.com/register/8232949964279370255>

After registering, you will receive a confirmation email containing information about joining the webinar.

## Event Details

Tue, Sep 29, 2020 - 19:00 PDT

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**A message from the National FAASafety Team Manager**

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