SLC-FSDO FAASTeam presents:

## The Dirty Dozen Aircraft Maintenance Human Factors

Due to a large number of maintenance-related aviation accidents and incidents that occurred in the late 1980s and early 1990s, Transport Canada identified twelve human factors that degrade people's ability to perform effectively and safely, which could lead to maintenance errors. These twelve factors, known as the "dirty dozen," were eventually adopted by the aviation industry as a straight forward means to discuss human error in maintenance. It is important to know the dirty dozen, how to recognize their symptoms, and most importantly, know how to avoid or contain errors produced by the dirty dozen. Understanding the interaction between organizational, work group, and individual factors that may lead to errors and accidents, AMTs can learn to prevent or manage them proactively in the future.

**Directions:** The hangar/classroom is located on the northwest intersection of Boeing Avenue and Thunderbolt Street at the Pocatello Airport.

## **Event Details**

Thu, Nov 21, 2019 - 10:00 MST Idaho State University - Airport Campus

1950 Boeing Ave. Pocatello, ID 83204



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## A message from the National FAASTeam Manager

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