

Fix and Forget- When Problem-Solving Undermines Safety

How can problem-solving become a safety risk? In this highly engaging and interactive workshop, aviation safety expert Lucca Filippo builds on the seminal paper “When Problem-Solving Prevents Organizational Learning” (Tucker et al., 2001) and explains how the way in which frontline workers in an organization deal with operational problems can often pose a major threat to safety. Participants are invited to reflect on the reasoning behind “negative” forms of problem-solving and are given tools to better manage safety in their companies through approaches that maximize organizational learning.

Room B401 of the Georgia World Congress Center in Atlanta, GA

VERTICON 2026 Foundation Industry Presentations

Event Details

Thu, Mar 12, 2026 at 09:15 EDT

Georgia World Congress Center

285 Andrew Young Blvd NW, Atlanta, GA

Room B401

Atlanta, GA



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